



▶ Automotive Restyling

Standard Warranty

- Ultimate PremiumPlus™ - Matte Effects, Matte, Seasonal, Satin, Gloss Effects, Candy, Brushed, Carbon Fiber and Silver Chrome
- PerformancePlus - Gloss and Matte

I. GENERAL STATEMENT

Arlon warrants Automotive Restyling films as follows:

PRODUCT	ZONE 1		ZONE 2		ZONE 3	
	VERTICAL	HORIZONTAL*	VERTICAL	HORIZONTAL*	VERTICAL	HORIZONTAL*
Ultimate PremiumPlus Matte Effects, Matte, Satin & Gloss Effects	6 YEARS	3 YEARS	5 YEARS	2 YEARS	4 YEARS	1 YEAR
Ultimate PremiumPlus Candy, Brushed Metal & Carbon Fiber	5 YEARS	2 YEARS	4 YEARS	1 YEAR	3 YEARS	6 MONTHS
Ultimate PremiumPlus Silver Chrome	5 YEARS	2 YEARS	4 YEARS	1 YEAR	4 YEARS	6 MONTHS
PerformancePlus	5 YEARS	2 YEARS	4 YEARS	1 YEAR	4 YEARS	6 MONTHS

* Horizontal applications are dependent on various variables, such as but not limited to: location, vehicle maintenance and environmental conditions. Please refer to www.wrapitright.com and www.arlon.com for best practices and recommendations on maintaining the durability of the film.

NOTE: Please note that fluorescent pigments fade much faster than standard pigments. Seasonal colors (Hi-Liter colors) are not warranted for fading. Exposed film in direct sunlight will last up to 1 month. Fading can be reduced with the use of a car cover and by parking in a garage. The life of this unexposed film can be extended up to 4 months.

During the stated warranty period, Arlon Automotive Restyling films should reveal no appreciable deterioration such as cracking, blistering, delamination, loss of adhesion or excessive color loss when observing the graphic at its intended viewing distance. Films listed above are guaranteed to remove cleanly when using recommended removal procedures. Slight changes in color, loss of surface gloss, minor chalking and slight lifting at graphic edges or over non-uniform surfaces are typical effects that occur during normal environmental exposure and would not be cause for claim of failure. Horizontal applications are expected to show slightly more of the characteristics listed above than similar vertical applications, due to the increased amount of sunlight, UV exposure and pollutants coming in contact with non-vertical surfaces.

The warranty is contingent upon usage of Arlon recommended application, maintenance, cleaning and removal procedures. Warranty is limited to vehicles with original vehicle manufacturer's paint and clear coats, less than 5 years old that are undamaged and in good condition. The warranty period is limited to normal environmental conditions, not including desert, tropics and locales of extreme environments and pollutants. Warranty excludes stainless steel and marine applications.

I. GENERAL STATEMENT (CONTINUED)

Additionally, this warranty would extend to manufacturing defects, shortages in roll length, shipment of wrong product and mislabeled material.

Arlon installation guidelines and recommendations can be found at www.arlon.com as well as www.wrapitright.com.

Definitions

Outdoor durability for the extremely severe areas reduced warranty is provided. Refer to the Zone map for locations and corresponding durability ratings.

Vertical exposure is defined as +/-10° from vertical (90°). Applications greater than 10° from vertical will be warranted under the horizontal durability stated in the warranty. Non-vertical applications occurring in extreme environments would be calculated at warranty limitations listed under outdoor durability and vertical exposure.

Clean Removability is defined as removable with the assistance of heat or chemicals using Arlon recommended removal procedures. Clean removable products are guaranteed to leave no more than 25% adhesive residue during removal. Removal of graphics must occur within the warranty period listed above.

In the event a breach of warranty occurs as defined above, Arlon's sole liability is outlined below:

A. WARRANTY REMEDY

The exclusive remedy under Arlon's Automotive Restyling Warranty shall be at Arlon's option the replacement or credit for the defective warranted films only. Replacement graphics will be warranted for the period corresponding to the remaining warranty period of the original failed graphics. Arlon reserves the right to reimburse for additional costs (up to three times material cost) in special circumstances. The choice to do this will be solely at Arlon's discretion.

B. LIMITATION OF WARRANTY

Notification of Claim

This warranty requires that Arlon be notified in writing of any claims within fourteen days of material failure. Claim notifications must include name and lot numbers for films and processing components, report of processing conditions and in-process test results, finished retain samples, installation date and location, name of installer, well documented condition of the vehicle prior to installation (including but not limited to photographs) and any other pertinent information requested. Arlon reserves the right to inspect all reported claims. Failure to comply constitutes a waiver of all rights under this warranty. This warranty applies to Arlon specified graphics programs only. Contact your Sales Representative for further details.

Chrome & Chrome Effects

Silver Chrome is designed for full vehicle wraps and has up to a five year outdoor durability with vertical exposure. Silver Chrome includes a removable protective liner to ensure a mirror-like finish.

Chrome Effects are designed for vehicle wrap accent applications, not for full wraps. Chrome Effects include unique colors and finishes, as well as a low profile air egress adhesive system for accent applications only.

Chrome and Chrome Effects install differently than PVC wrap films. Please visit www.wrapitright.com to view instructional how-to videos. Laws limiting the use of chrome films may exist. It is the buyer's responsibility to comply with regional laws.

Application to Glass

Arlon accepts no liability for glass breakage. Glass may break under the stresses caused by temperature changes across the surface, which could be amplified by the application of vinyl film.

Misuse and Force

Arlon has no obligations under this warranty with respect to products that have been modified or damaged through misuse, abuse, accident, neglect or mishandling by purchaser or purchaser's customer. For example, unless specifically claimed in a Technical Bulletin, graphics are not warranted against premature failure caused by chemical or mechanical means such as, but not limited to vandalism, cleaning solutions, paints, solvents, improperly used high pressure washing equipment, mechanical washing equipment, engine fuel spills, engine exhaust, steam, organic solvents or other spilled chemicals. Graphics applied to unsound surfaces or surfaces that subsequently crack, peel, outgas or become damaged beneath the graphic are not warranted for performance. Damage from fire, structural failure, lightning and other such events are not covered.

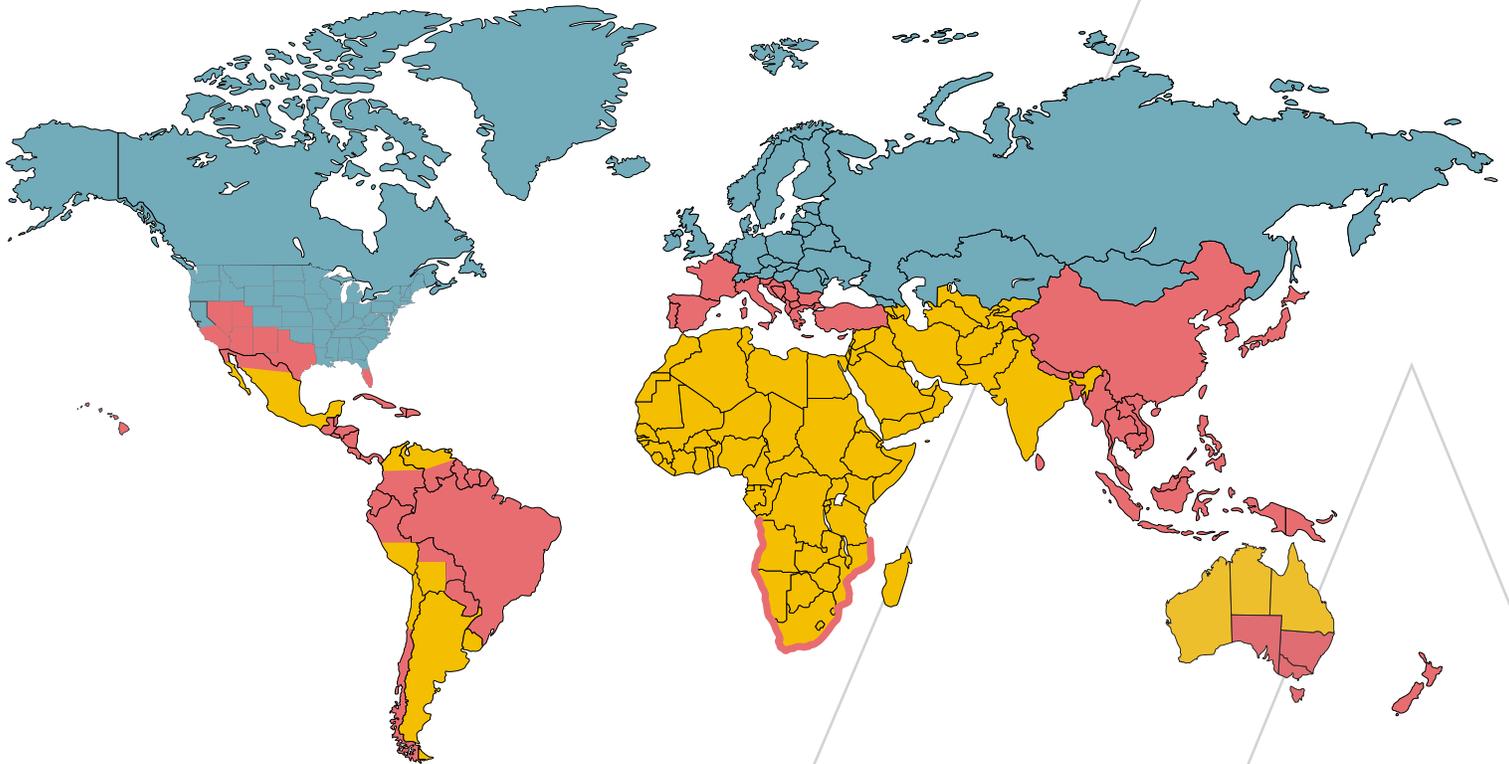
Unintended Use of Products

Arlon products covered by this warranty are intended only for use by professional users and only for the intended uses as described in the corresponding Arlon Technical Bulletin. Before using for any other application, user shall determine the suitability of the product for its intended use and user assumes all risk and liability in connection therewith.

In no event shall Arlon be liable for any incidental or consequential damages including, but not limited to, loss of profit, loss of use or production or loss of capital. Arlon's liability on any claim of any kind shall in no case exceed the amount expressly provided for in this warranty. This limitation applies regardless of whether the damages are sought based on breach of warranty, breach of contract, negligence, strict liability in tort or any other legal theory.

- (1) This warranty is not extended to stainless steel surfaces or marine applications.
- (2) All new material should be inspected prior to installation. Any material with a visible defect on the roll should not be used and should follow the standard procedure of filling out the EZ complaint form. If the material with a defect is continued to be used/applied and not reported, the material and installation will not be warranted by Arlon.
- (3) The warranty does not imply coverage of costs such as labor, removal costs and additional incidental costs. At Arlon's discretion, customer costs will be evaluated on a case-by-case basis taking into account the amount of labor reasonably needed to make necessary preparations.

ZONE MAP



ZONE 1

AUSTRIA
 BELARUS
 BELGIUM
 CANADA
 CZECH REPUBLIC
 DENMARK
 ESTONIA
 FINLAND
 GERMANY
 GREENLAND
 HUNGARY
 ICELAND
 IRELAND
 LATVIA
 LIECHTENSTEIN
 LITHUANIA
 LUXEMBOURG
 MOLDOVA
 NORTHERN ASIAN COUNTRIES
 NORWAY
 POLAND
 RUSSIA
 ROMANIA
 SCANDINAVIA
 SWEDEN
 SWITZERLAND
 UNITED STATES*
 UKRAINE
 UNITED KINGDOM
 THE NETHERLANDS

ZONE 2

AUSTRALIA*
 ALBANIA
 BOLIVIA*
 BRAZIL
 BOSNIA & HERZEGOVINA
 BULGARIA
 CARIBBEAN ISLES
 CENTRAL AMERICA
 CHILE*
 CHINA
 CROATIA
 CYPRUS
 FRANCE
 GREECE
 HAWAII
 ITALY
 JAPAN
 KOREA
 MEDITERRANEAN ISLANDS
 MACEDONIA
 MALTA
 MONTENEGRO
 NEW ZEALAND
 NORTH AMERICA
 (South FL, AZ, NV, NM, TX, South CA, UT Desert Regions)
 NORTHERN MEXICO
 PARAGUAY
 PERU*
 PUERTO RICO
 PORTUGAL
 SOUTH AFRICAN COAST
 SOUTH COLOMBIA
 SOUTH VENEZUELA
 SOUTHERN ASIAN COUNTRIES
 SERBIA
 SLOVENIA
 SPAIN
 TURKEY
 VIRGIN ISLANDS

ZONE 3

ARABIAN GULF REGION
 ARGENTINA
 AUSTRALIA
 (Western Australia, Northern Territory & Queensland)
 INDIA
 MIDDLE EAST
 NORTH AFRICA - INCLUDING SAHARA
 NORTH CHILE
 NORTH COLUMBIA
 NORTH VENEZUELA
 SOUTH & CENTRAL AFRICA
 SOUTH PERU
 SOUTHERN MEXICO
 SOUTHWEST BOLIVIA
 URUGUAY
 ELEVATIONS ABOVE ALTITUDES OF 1500 M (5000 FT)

* Except for areas listed in ZONE 2 and ZONE 3

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